


Benefits, benefit claims and grants

Help Through Hardship


Free helpline, open to all. Personalised support and advice on benefit entitlement and help with claims and emergency issues

 0808 208 2138


 trusselltrust.org/get-help/help-through-hardship-helpline

Liverpool Citizens Support Scheme

Offers emergency / crisis support via 'urgent needs awards' (for food and basic necessities) and 'home needs awards' (for furniture and household essentials)


 0800 456 1523 | 0151 233 3053

 LCSS@liverpool.gov.uk

 liverpool.gov.uk/benefits/help-in-a-crisis/liverpool-citizens-support-scheme

Benefits Maximisation Service


Able to check what benefits you're entitled to or if existing benefits are correct. Helps with claims, form filling and challenging award decisions


 0800 028 3697 | 0151 233 3009


 liverpool.gov.uk/benefits/advice-and-support/benefits-advice/


Citizens Advice

Wide range of advice, support and information on benefits and tax credits. Free, confidential and available to everyone

 General: 0808 278 7840

 Universal Credit Help to Claim: 0800 144 8444


 Debt Advice: 0300 330 1196

 If English isn't your first language, ask your advisor for 'Language Line' and they will call you back with a translator on the call

 citizensadvice.liverpool.org.uk

Raise

Helps you understand your entitlements and how to claim them (including form filling). Assists with challenging award decisions and applying for grants. Free and available to residents of specific housing associations (call number below for details)

 0151 459 1556

 admin@raiseadvice.org.uk

 raiseadvice.org.uk/advice/benefits-advice

Community Money Advice (CMA)

Provides a range of free, face-to-face money advice services. Search for your nearest centre online using the web link below or give them a call



01743 341929



info@communitymoneyadvice.com



communitymoneyadvice.com

Merseyside Law Centre

Provides specialist legal advice and assistance relating to welfare benefits. Contact them by 'phone or online. Face-to-face drop ins also running, please check website or call for details



0151 709 0504



merseysidelawcentre.co.uk

Turn 2 Us

Provides a free, online Benefits Calculator plus lots of information so you can check what you're entitled to. Helpline also available for people who can't get online



0808 802 2000



benefits-calculator.turn2us.org.uk

Other useful websites



The Hardship Hub: hardshiphub.co.uk



Help for Households: helpforhouseholds.campaign.gov.uk